

Florida Social Services Guide to Public Assistance Agencies and Employment Directory for Formerly Incarcerated and Homeless Individuals

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A county-organized professional guide to support rehabilitation, community reintegration, service coordination, housing stability, workforce access, and the reduction of recidivism across Florida.

Prepared for prison chaplains, reentry programs, nonprofit organizations, homeless-assistance providers, faith-based organizations, case managers, and other agencies assisting individuals returning to the community.

Executive Summary

This guide was developed to provide a professionally organized referral tool for agencies and individuals assisting formerly incarcerated and homeless adults in Florida. The document prioritizes major counties with significant reentry and homelessness service demand and presents direct service contacts in a county-by-county format that can be used during pre-release planning, discharge coordination, and early post-release stabilization.

The guide matters because the first days and weeks after release or a housing crisis often determine whether an individual moves toward stability or toward further emergency-system involvement. Formerly incarcerated and homeless individuals frequently face overlapping barriers, including lack of identification documents, unstable housing, criminal-history stigma in hiring and leasing, transportation limitations, untreated mental-health or substance-use conditions, fragmented service systems, and difficulty navigating benefits enrollment. These barriers can delay lawful employment, interfere with treatment continuity, and increase the likelihood of relapse, technical violations, or renewed homelessness.

By organizing housing assistance, employment services, public benefits, behavioral-health providers, legal aid, and faith-based or community supports within a single document, this guide is intended to reduce referral delays and improve the quality of case management. Stable housing, documented benefits access, treatment continuity, and employment support are core protective factors in reducing recidivism and improving community reintegration outcomes.

The guide also reflects the importance of community collaboration. Effective reentry and homelessness response depend on coordination among corrections professionals, chaplains, probation staff, workforce boards, shelters, public defenders, legal-aid organizations, treatment providers, county agencies, and neighborhood-based nonprofits. No single agency can meet every need. Used appropriately, this guide can support a more coordinated transition from incarceration or homelessness toward lawful, stable, and healthier community living.

Introduction

This guide was prepared to provide a practical and academically structured starting point for agencies assisting formerly incarcerated and homeless individuals in Florida. It is intended for use by prison chaplains, reentry coordinators, shelters, probation-linked service providers, nonprofit organizations, community advocates, and other professionals who need a consolidated reference for housing, employment, public assistance, behavioral-health treatment, legal support, and faith-based or community referrals.

The purpose of the guide is not merely to collect names of organizations. Its purpose is to organize the most commonly needed categories of support in a form that can be used during discharge planning, pre-release counseling, post-release triage, and ongoing case management. When an individual returns to the community without a housing plan, income pathway, identification documents, treatment continuity, or benefit access, even routine tasks can become destabilizing. A county-based guide reduces the time required to identify potential referral pathways and makes service coordination more efficient.

Access to services is a central issue in rehabilitation and reintegration. Stable shelter, transitional housing, workforce entry points, public benefits, behavioral-health treatment, and legal support are closely tied to the ability to comply with supervision conditions, attend appointments, obtain medication, and pursue lawful employment. For individuals who are also experiencing homelessness, the absence of coordinated support can intensify vulnerability to victimization, untreated illness, relapse, and repeated emergency-system contact.

Formerly incarcerated and homeless individuals often face overlapping structural barriers. These include criminal-history stigma in employment and housing, lack of documentation, transportation problems, digital-access limitations, untreated trauma, co-occurring mental-health and substance-use conditions, family estrangement, outstanding court obligations, and fragmented systems that are difficult to navigate without assistance. In practice, these barriers mean that motivation alone is rarely enough. Effective reintegration usually requires coordinated institutional and community support.

The connection between service access and reduced recidivism is therefore significant. Stable housing decreases crisis-driven decision-making and makes compliance with supervision more realistic. Employment services and vocational pathways increase lawful income opportunities and daily structure. Treatment services help address conditions that may otherwise undermine judgment, relationships, safety, and long-term stability. Legal aid can reduce or remove civil barriers that interfere with housing, benefits, or family stability. Faith-based and community organizations often contribute mentoring, social support, and continuity that formal systems alone cannot fully provide.

This edition has been reviewed for authenticity and practical reliability using publicly available state, county, workforce, legal-aid, behavioral-health, and established nonprofit sources. Even so, the guide should be treated as an audited informational tool rather than a guarantee of eligibility, admission, or immediate program availability. Operating hours, funding, intake procedures, waitlists, geographic restrictions, and eligibility requirements may change. Users should verify details directly with the listed agencies before relying on a referral for transportation, discharge, or release planning.

How to Use This Guide

This guide is organized by major Florida counties that frequently encounter significant reentry and homelessness service demand. Each county follows the same six-part structure: A. Housing Assistance; B. Employment Services; C. Public Assistance; D. Mental Health & Substance Abuse; E. Legal Aid; and F. Faith-Based & Community Organizations.

Agencies should begin with the county where the individual expects to reside immediately after release or where the individual can most realistically access transportation, family support, or supervision requirements. Users should identify at least one housing pathway, one employment or workforce pathway, one benefits pathway, and one behavioral-health or community support contact before release whenever possible.

Because this edition prioritizes major Florida counties rather than every county in the state, professionals working outside the counties listed in this guide should begin with 211 Florida and

then connect to local county government, the regional CareerSource board, the local public defender, and any county homelessness coordinating system or shelter network in the destination county.

If an organization appears in more than one section, that duplication reflects the reality that many Florida providers operate across multiple service domains. In this revised edition, duplication has been reduced where possible and cross-functional providers have been described more briefly when repeated.

Research, Audit, and Reliability Note

Resources in this edition were reviewed in Spring 2026 using publicly available county-government pages, state agency sites, workforce-board sites, public-defender offices, legal-aid organizations, behavioral-health providers, and established nonprofit or faith-based organizations with visible public intake information.

The guide is not exhaustive. It prioritizes major Florida counties and organizations with a direct public phone number or a clearly identifiable intake method. When no general intake number is publicly listed, the entry explicitly identifies website-based intake or directs users to a verified hub organization.

Users should confirm service availability, eligibility requirements, office hours, documentation requirements, referral procedures, and current bed or appointment capacity before relying on a listing for immediate placement or transport.

Miami-Dade County

Miami-Dade County has one of the largest reentry and homelessness response systems in Florida. The county section below prioritizes direct intake points, workforce access, behavioral-health hubs, legal supports, and community-based organizations that are routinely relevant to post-release stabilization and homelessness response.

A. Housing Assistance

Organization Name	Brief Description	Phone	Website	County Served
City of Miami Homeless Assistance	Municipal outreach and homeless-assistance entry point that can help connect individuals in the City of Miami to shelter, transportation, and supportive service referrals.	877-994-4357	miami.gov/homeless	Miami-Dade
Camillus House	Large nonprofit provider offering emergency shelter, meals, supportive housing, case management, basic health supports, and stabilization services for adults experiencing homelessness.	305-374-1065	camillus.org	Miami-Dade

B. Employment Services

Organization Name	Brief Description	Phone	Website	County Served
CareerSource South Florida	Regional workforce board providing job search assistance, resume development, training referrals, career coaching, and employer connections.	305-594-7615	careersourcesfl.com	Miami-Dade / Monroe
CareerSource South Florida - Carol City Center	Neighborhood career center commonly used for walk-in employment assistance, interviews, and referral to workforce programs.	305-620-8012	careersourcesfl.com/career-center	Miami-Dade

C. Public Assistance

Organization Name	Brief Description	Phone	Website	County Served
Florida DCF / MyACCESS	Primary statewide intake portal and call center for SNAP, Medicaid, TANF, and benefit maintenance. Agencies should encourage document readiness before application whenever possible.	850-300-4323	myflfamilies.com/services/public-assistance	Statewide / Miami-Dade
Miami-Dade 211 / Local Information and Referral	Information-and-referral line commonly used to identify food assistance, transportation help, emergency resources, and county-specific social services not covered through state benefits.	211	fl211.org	Miami-Dade

D. Mental Health & Substance Abuse

Organization Name	Brief Description	Phone	Website	County Served
Thriving Mind South Florida	Behavioral-health managing entity with referral pathways for uninsured or underinsured adults needing mental-health or substance-use services in South Florida.	305-858-3335	thrivingmind.org	Miami-Dade / Monroe
988 / Mobile Crisis Support	Crisis pathway for urgent mental-health intervention, suicide prevention, and connection to local mobile crisis resources.	988 / 800-435-7968	thrivingmind.org/crisis-support	Miami-Dade

E. Legal Aid

Organization Name	Brief Description	Phone	Website	County Served
Dade Legal Aid / Put Something Back	Civil legal aid provider serving qualifying low-income residents, with practical value for housing, family, and selected reentry-related civil issues.	305-579-5733	dadelegalaid.org	Miami-Dade
Miami-Dade Public Defender	Primary indigent criminal defense office and a useful contact point for court-related follow-up, case questions, and client coordination after release.	305-545-1600	pdmiami.com	Miami-Dade

F. Faith-Based & Community Organizations

Organization Name	Brief Description	Phone	Website	County Served
Catholic Charities Legal Services - Miami Office	Faith-based legal and social-services network with referral value for vulnerable adults needing stabilization and supportive case navigation.	305-373-1073	cclsmiami.org	Miami-Dade / South Florida
The Caring Place / Miami Rescue Mission	Faith-based community organization providing shelter, meals, recovery-oriented support, and practical assistance to highly vulnerable adults.	1-800-817-4673	miamirescuemission.com	Miami-Dade

Broward County

Broward County operates a mature coordinated-entry system for homelessness and has strong legal-aid, workforce, and behavioral-health infrastructure. Intake often begins with the homeless helpline, a major shelter provider, or the county's workforce and legal hub organizations.

A. Housing Assistance

Organization Name	Brief Description	Phone	Website	County Served
Broward Partnership for the Homeless	Operates major homeless-assistance centers and is a recurring entry point for shelter, stabilization, and housing-support services.	954-779-3990	bphi.org	Broward
Broward County Homeless Helpline	County helpline for shelter referrals, outreach coordination, and connection to approved homeless-service providers.	954-563-4357	broward.org/Homeless	Broward

B. Employment Services

Organization Name	Brief Description	Phone	Website	County Served
CareerSource Broward	Local workforce board providing workshops, training referrals, resume help, employer placement support, and other job-seeker services.	954-677-5555	careersourcebroward.com	Broward
CareerSource Broward - South Center	Direct service center commonly used for in-person employment intake, interviews, and workforce navigation.	954-967-1010	careersourcebroward.com/contact	Broward

C. Public Assistance

Organization Name	Brief Description	Phone	Website	County Served
Florida DCF / MyACCESS	State public-benefits entry point for SNAP, Medicaid, TANF, and related assistance.	850-300-4323	myflfamilies.com/services/public-assistance	Statewide / Broward
211 Broward / FL 211	Information-and-referral resource for emergency food, rent, utilities, crisis counseling, and local service navigation.	211	fl211.org	Broward

D. Mental Health & Substance Abuse

Organization Name	Brief Description	Phone	Website	County Served
Broward Behavioral Health Coalition	County behavioral-health coordinating entity and referral source for mental-health and substance-use treatment services.	954-622-8121	bbhcfloida.org	Broward
988 Crisis Line	Immediate emotional-distress and suicide-prevention line with referral pathways to local crisis services.	988	988lifeline.org	Statewide / Broward

E. Legal Aid

Organization Name	Brief Description	Phone	Website	County Served
Legal Aid Service of Broward County	Civil legal aid provider for eligible low-income residents, including matters involving housing, family stability, and consumer problems.	954-765-8950	browardlegalaid.org	Broward
Broward Public Defender	Primary indigent criminal defense office and an important contact for court-related follow-up after release.	954-831-8650	browarddefender.org	Broward

F. Faith-Based & Community Organizations

Organization Name	Brief Description	Phone	Website	County Served
HOPE South Florida	Faith-informed nonprofit assisting individuals and families facing homelessness through outreach, housing navigation, and family-support services.	954-566-2311	hopesouthflorida.org	Broward
The Salvation Army - Broward County	Faith-based provider offering shelter, transitional support, food assistance, and practical case-management support.	954-524-6991	fortlauderdale.salvationarmyflorida.org	Broward

Palm Beach County

Palm Beach County maintains an active reentry network, a strong behavioral-health referral structure, and established nonprofit service providers that are useful for discharge planning, emergency triage, and longer-term stabilization.

A. Housing Assistance

Organization Name	Brief Description	Phone	Website	County Served
The Lord's Place	Major nonprofit provider offering outreach, supportive housing, case management, and stabilization services for adults experiencing homelessness.	561-494-0125	thelordsplace.org	Palm Beach
Palm Beach County Reentry Services	County-operated reentry coordination point that can connect returning residents to housing, treatment, employment, and supportive-service pathways.	561-355-2370	discover.pbc.gov/publicsafety/justiceservices/Pages/Reentry-Services.aspx	Palm Beach

B. Employment Services

Organization Name	Brief Description	Phone	Website	County Served
CareerSource Palm Beach County	Workforce development agency providing job placement, resume support, training navigation, and employer connections.	561-340-1060	careersourcepbc.com	Palm Beach
The Lord's Place - PATH Employment Supports	Employment-focused support track that integrates stabilization, housing assistance, and pathways toward work for individuals exiting homelessness.	561-494-0125	thelordsplace.org/path	Palm Beach

C. Public Assistance

Organization Name	Brief Description	Phone	Website	County Served
Florida DCF / MyACCESS	Primary public-benefits access point for SNAP, Medicaid, TANF, and related assistance.	850-300-4323	myflfamilies.com/services/public-assistance	Statewide / Palm Beach
211 Palm Beach / FL 211	Local information-and-referral service commonly used for emergency assistance, food, housing, and crisis support.	211	fl211.org	Palm Beach

D. Mental Health & Substance Abuse

Organization Name	Brief Description	Phone	Website	County Served
Palm Beach County Behavioral Health Coalition	Prevention, referral, and coordination resource for behavioral-health services across the county.	561-374-7627	pbcbhc.org	Palm Beach
South County Mental Health Center	Community mental-health provider offering clinical services and crisis-oriented support for adults and families.	561-495-0522	scmhcinc.org	Palm Beach

E. Legal Aid

Organization Name	Brief Description	Phone	Website	County Served
Legal Aid Society of Palm Beach County	Civil legal aid, advice, and referrals for qualifying residents, with strong value for housing and family-stability needs.	561-655-8944	legalaidpbc.org	Palm Beach
Palm Beach County Public Defender	Indigent criminal defense office and a key contact for court-related follow-up after release.	561-355-7500	pd15.org	Palm Beach

F. Faith-Based & Community Organizations

Organization Name	Brief Description	Phone	Website	County Served
Center for Family Services of Palm Beach County	Community support organization frequently used for counseling, stabilization support, and family-centered referrals.	561-616-1222	ctrfam.org	Palm Beach
The Lord's Place	Cross-functional faith-rooted community provider with strong relevance to shelter access, outreach, and ongoing stabilization. See Housing Assistance for primary description.	561-494-0125	thelordsplace.org	Palm Beach

Hillsborough County

Hillsborough County includes multiple reentry-specific organizations and a strong workforce system. For people returning from jail or prison, faith-based and nonprofit partners often work alongside public workforce, housing, and legal systems.

A. Housing Assistance

Organization Name	Brief Description	Phone	Website	County Served
City of Tampa Homeless Outreach / Resources	Municipal outreach and housing-resource coordination point for individuals located within the City of Tampa.	813-274-8960	tampa.gov/homeless	Hillsborough
Metropolitan Ministries	Large nonprofit provider offering emergency assistance, housing-related support, food, case management, and stabilization services.	813-209-1000	metromin.org	Hillsborough

B. Employment Services

Organization Name	Brief Description	Phone	Website	County Served
CareerSource Tampa Bay	Regional workforce board providing job search services, training referrals, career centers, workshops, and other employment supports.	813-930-7400	careersourcetampabay.com	Hillsborough / Pinellas
CARE Re-Entry Program	Reentry-focused workforce pathway linking returning citizens to employment support through CareerSource Tampa Bay and partners.	813-930-7400	careersourcetampabay.com/care-re-entry-program	Hillsborough

C. Public Assistance

Organization Name	Brief Description	Phone	Website	County Served
Florida DCF / MyACCESS	Central intake portal and call center for SNAP, Medicaid, TANF, and related state benefits.	850-300-4323	myflfamilies.com/services/public-assistance	Statewide / Hillsborough
Housing Information Line - City of Tampa	Local housing-information line for residents seeking city housing information and related assistance pathways.	813-307-5555	tampa.gov/housing-and-community-development/housing-information-line	Hillsborough

D. Mental Health & Substance Abuse

Organization Name	Brief Description	Phone	Website	County Served
Gracepoint Wellness / Ibis Healthcare	Community behavioral-health and primary-care provider offering access to mental-health, substance-use, and related clinical services.	813-384-4000	gracepointwellness.org	Hillsborough
988 Crisis Line	Emergency mental-health crisis support and suicide-prevention resource.	988	988lifeline.org	Statewide / Hillsborough

E. Legal Aid

Organization Name	Brief Description	Phone	Website	County Served
Bay Area Legal Services	Civil legal aid provider serving Hillsborough and nearby counties, with strong value for housing, benefits, and civil-stability matters.	800-625-2257	bals.org	Hillsborough / Regional
Hillsborough Public Defender	Public defender office for indigent criminal defense and related client assistance.	813-272-5980	pd13.state.fl.us	Hillsborough

F. Faith-Based & Community Organizations

Organization Name	Brief Description	Phone	Website	County Served
Abe Brown Ministries	Longstanding faith-based reentry organization serving incarceration-impacted individuals with mentoring, reentry support, food assistance, and community stabilization.	813-247-3285	abebrown.org	Hillsborough
Metropolitan Ministries	Faith-based anti-poverty organization with practical value for food, housing support, emergency assistance, and stabilization. See Housing Assistance for primary description.	813-209-1000	metromin.org	Hillsborough

Orange County

Orange County combines county-funded homelessness and behavioral-health systems with large nonprofit shelter providers and the Central Florida workforce and legal-aid networks. Agencies serving people leaving incarceration often benefit from beginning with a coordinated county or nonprofit intake point.

A. Housing Assistance

Organization Name	Brief Description	Phone	Website	County Served
Coalition for the Homeless of Central Florida	Major shelter and supportive-services provider offering emergency shelter, meals, and coordinated homelessness intervention.	407-652-5300	centralfloridahomeless.org	Orange / Central Florida
Orange County Homelessness Services	County homelessness and supportive-service system with funded providers and shelter connections.	407-836-7608	ocfl.net/FamiliesHealthSocialSvcs/MentalHealth/Homelessness.aspx	Orange

B. Employment Services

Organization Name	Brief Description	Phone	Website	County Served
CareerSource Central Florida	Regional workforce board offering job-search support, training referrals, career coaching, and employer placement assistance.	800-757-4598	careersourcecentralflorida.com	Orange / Central Florida
Samaritan Resource Center	Community resource center helpful for clients needing stabilization, referrals, and practical support while pursuing employment.	407-482-0600	samaritanresourcecenter.org	Orange

C. Public Assistance

Organization Name	Brief Description	Phone	Website	County Served
Florida DCF / MyACCESS	Primary source for SNAP, Medicaid, TANF, and public-benefits eligibility and account maintenance.	850-300-4323	myflfamilies.com/services/public-assistance	Statewide / Orange

Organization Name	Brief Description	Phone	Website	County Served
Orange County Community Action Division	County anti-poverty office that can be useful for utility, emergency, and related community-service assistance.	407-836-9333	orangecountyfl.net /FamiliesHealthSocialSvcs/CommunityActionDivision.aspx	Orange

D. Mental Health & Substance Abuse

Organization Name	Brief Description	Phone	Website	County Served
Aspire Health Partners	Major behavioral-health provider for mental-health treatment, substance-use services, crisis access, and community care.	407-875-3700	aspirehealthpartners.com	Orange / Central Florida
Orange County Mental Health & Homelessness Division	County planning and funded-provider portal that is often helpful when agencies need a county system contact for behavioral-health and homelessness services.	407-836-7608	ocfl.net/FamiliesHealthSocialSvcs/MentalHealth.aspx	Orange

E. Legal Aid

Organization Name	Brief Description	Phone	Website	County Served
Community Legal Services of Mid-Florida	Civil legal aid provider serving vulnerable Central Florida residents with housing, benefits, family-law, and related stabilization needs.	407-841-7777 / 800-405-1417	legalaccessforall.org	Orange / Central Florida
Orange County Public Defender - 9th Circuit	Indigent criminal defense office serving Orange County.	407-836-4800	myfloridapd.com	Orange

F. Faith-Based & Community Organizations

Organization Name	Brief Description	Phone	Website	County Served
Christian Service Center	Faith-based day-services provider assisting people experiencing homelessness and households in crisis with practical supports and coordinated referrals.	407-425-2523	christianservicecenter.org	Orange

Organization Name	Brief Description	Phone	Website	County Served
Samaritan Resource Center	Community-based organization offering practical support and referral assistance, especially useful for unstably housed adults. See Employment Services for primary description.	407-482-0600	samaritanresourcecenter.org	Orange

Duval County

Jacksonville and Duval County have one of the most visible reentry employment models in Florida. This section emphasizes direct housing contacts, workforce entry points, behavioral-health crisis access, legal services, and community-based organizations with practical reentry relevance.

A. Housing Assistance

Organization Name	Brief Description	Phone	Website	County Served
Jacksonville Housing	Public housing and housing-assistance agency serving Jacksonville and surrounding counties; useful for affordable-housing navigation and voucher-related questions.	904-630-3810	jaxha.org	Duval / Regional
Operation New Hope - Transitional Housing Partners	Reentry-centered nonprofit connecting justice-impacted adults to transitional housing partners and stabilizing support services.	904-354-4673	operationnewhope.org/transitional-housing-partners	Duval / Statewide reentry network

B. Employment Services

Organization Name	Brief Description	Phone	Website	County Served
Operation New Hope	Flagship reentry employment organization linking justice-impacted adults to training, case management, and jobs.	904-354-4673	operationnewhope.org	Duval / Statewide
CareerSource Northeast Florida	Regional workforce provider offering career centers, training referrals, resume help, and hiring events.	904-924-1710	careersourcenortheastflorida.com	Duval / Northeast Florida

C. Public Assistance

Organization Name	Brief Description	Phone	Website	County Served
Florida DCF / MyACCESS	State public-benefits access point for SNAP, Medicaid, TANF, and related benefits.	850-300-4323	myflfamilies.com/services/public-assistance	Statewide / Duval
FL 211	Referral network for rent, food, utility, and crisis support when state benefits are insufficient or when additional local resources are needed.	211	fl211.org	Duval

D. Mental Health & Substance Abuse

Organization Name	Brief Description	Phone	Website	County Served
Mental Health Resource Center	Direct provider of behavioral-health and crisis services in Jacksonville, including emergency mental-health access and outpatient supports.	904-642-9100	mhrctflorida.com/contact-us.html	Duval
988 Crisis Line	Immediate crisis, suicide-prevention, and referral resource for urgent mental-health needs.	988	988lifeline.org	Statewide / Duval

E. Legal Aid

Organization Name	Brief Description	Phone	Website	County Served
Jacksonville Area Legal Aid	Major civil legal aid organization serving Duval and nearby counties, with strong relevance to housing and economic-justice matters.	904-356-8371	jaxlegalaid.org	Duval / Regional
Duval County Public Defender - 4th Circuit	Public defender office serving indigent criminal defendants in Duval County.	904-255-HOP E (4673)	pd4th.org	Duval

F. Faith-Based & Community Organizations

Organization Name	Brief Description	Phone	Website	County Served
Sulzbacher	Large community-based provider serving people experiencing homelessness with shelter access, health services, and stabilization supports.	904-359-0457	sulzbacherjax.org	Duval
Operation New Hope	Community reentry organization working closely with employers, families, and returning citizens. See Employment Services for primary description.	904-354-4673	operationnewhope.org	Duval / Statewide

Pinellas County

Pinellas County provides accessible reentry materials, multiple shelter options, and a mature behavioral-health network. This revised section prioritizes direct service contacts rather than generalized county resource pages whenever a specific intake point is publicly listed.

A. Housing Assistance

Organization Name	Brief Description	Phone	Website	County Served
Pinellas Safe Harbor	Walk-in shelter and diversion resource commonly used for adults experiencing homelessness in Pinellas County.	727-464-8058	pinellas.gov/re-entry-housing-shelters-resources	Pinellas
Pinellas Hope / Catholic Charities	Transitional housing and supportive housing resource used in local reentry and homelessness planning.	727-556-6397	flpd6.gov/pinellas-county-services	Pinellas

B. Employment Services

Organization Name	Brief Description	Phone	Website	County Served
CareerSource Tampa Bay	Regional workforce board providing job search services, training referrals, and career-center assistance.	813-930-7400	careersourcetampabay.com	Pinellas / Hillsborough
Pinellas County Community Re-Entry Resources	County justice-coordination resource that directs users to employment, education, records, and practical reentry supports.	727-453-7441	pinellas.gov/community-re-entry-resources	Pinellas

C. Public Assistance

Organization Name	Brief Description	Phone	Website	County Served
Florida DCF / MyACCESS	State portal for SNAP, Medicaid, TANF, and benefits renewal.	850-300-4323	myflfamilies.com/services/public-assistance	Statewide / Pinellas
First Contact / 211 Tampa Bay Cares	24/7 information-and-referral line for housing, crisis services, rapid rehousing connections, and other local supports.	211 / 727-210-4211	firstcontact.org	Pinellas / Tampa Bay

D. Mental Health & Substance Abuse

Organization Name	Brief Description	Phone	Website	County Served
Directions for Living	Well-established behavioral-health provider serving adults and families with therapy, psychiatry, and recovery services.	727-524-4464	directionsforliving.org	Pinellas / Pasco
988 Crisis Line	Immediate mental-health crisis support and suicide-prevention line.	988	988lifeline.org	Statewide / Pinellas

E. Legal Aid

Organization Name	Brief Description	Phone	Website	County Served
Bay Area Legal Services	Civil legal aid available to eligible residents in the Tampa Bay service area, including benefits and housing matters.	800-625-2257	bals.org	Pinellas / Regional
Pinellas Public Defender - 6th Circuit	Public defender office serving indigent criminal defendants in Pinellas County.	727-464-6516	flpd6.gov/contact-us	Pinellas

F. Faith-Based & Community Organizations

Organization Name	Brief Description	Phone	Website	County Served
Catholic Charities / Pinellas Hope	Faith-based provider with practical relevance to transitional housing, case support, and reentry stabilization.	727-556-6397	flpd6.gov/pinellas-county-services	Pinellas
First Contact	Community referral hub connecting residents with nonprofit, faith-based, and emergency assistance resources.	211 / 727-210-4211	firstcontact.org	Pinellas / Tampa Bay

Lee County

Lee County relies heavily on coordinated entry for homelessness services, supported by workforce, legal, and behavioral-health partners in Fort Myers and the broader Southwest Florida region. Early contact with housing and benefits systems is especially important for immediate post-release stabilization.

A. Housing Assistance

Organization Name	Brief Description	Phone	Website	County Served
Lee County Coordinated Entry / Homeless Response System	Main gateway for emergency shelter, street outreach, rapid rehousing, and permanent supportive-housing referrals.	239-533-7996	leegov.com/dhs/assistance/homeless	Lee
The Salvation Army - Homeless Resource Day Center	Important community access point for day services and coordinated-entry-related support in Fort Myers.	239-334-3745	leegov.com/dhs/assistance/homeless	Lee

B. Employment Services

Organization Name	Brief Description	Phone	Website	County Served
CareerSource Southwest Florida - Fort Myers	Career center offering job placement, training navigation, and resume assistance.	239-931-8200	careersourcesouthwestflorida.com	Lee / Southwest Florida
CareerSource Southwest Florida - General Intake	Central line for training questions, application status, and job-seeker assistance.	866-992-8463	careersourcesouthwestflorida.com	Lee / Southwest Florida

C. Public Assistance

Organization Name	Brief Description	Phone	Website	County Served
Florida DCF / MyACCESS	Benefits enrollment and maintenance for SNAP, Medicaid, TANF, and related supports.	850-300-4323	myflfamilies.com/services/public-assistance	Statewide / Lee

Organization Name	Brief Description	Phone	Website	County Served
Lee County Human & Veteran Services	Local county contact with practical referral value for homelessness prevention, rehousing, and linked support services.	239-533-7996	leegov.com/dhs	Lee

D. Mental Health & Substance Abuse

Organization Name	Brief Description	Phone	Website	County Served
SalusCare	Regional mental-health and substance-use provider serving Southwest Florida, including outpatient and treatment services.	239-338-3977	saluscareflorida.org/contact	Lee / Southwest Florida
988 Crisis Line	Immediate behavioral-health crisis and suicide-prevention support.	988	988lifeline.org	Statewide / Lee

E. Legal Aid

Organization Name	Brief Description	Phone	Website	County Served
Lee County Legal Aid Society	Civil legal aid resource for qualifying Lee County residents, especially useful in family and housing-stability matters.	239-334-6118	leecountylegalaid.org	Lee
Public Defender - 20th Judicial Circuit (Lee)	Public defender office for indigent criminal defense and related client questions.	239-533-2911	leegov.com/county-attorney/legal-services-contacts/public-defender-20th-judicial	Lee / 20th Circuit

F. Faith-Based & Community Organizations

Organization Name	Brief Description	Phone	Website	County Served
Lee County Homeless Coalition	Community coordination body helping agencies and clients navigate the local homelessness response system.	239-533-7996	leehomeless.org	Lee
The Salvation Army - Homeless Resource Day Center	Faith-based day-services access point frequently used in local homeless-service navigation. See Housing Assistance for primary description.	239-334-3745	leegov.com/dhs/assistance/homeless	Lee

Polk County

Polk County combines a countywide homelessness coalition with workforce services, treatment resources, and court-system contacts relevant to adults leaving incarceration. Because local service capacity can vary, early contact with housing and workforce agencies is especially important.

A. Housing Assistance

Organization Name	Brief Description	Phone	Website	County Served
Homeless Coalition of Polk County	Lead homelessness coordination entity used for housing assessments, system navigation, and practical referral support.	863-687-8386	polkhomeless.org	Polk
Lighthouse Ministries	Shelter and supportive-service resource commonly referenced within the county homelessness network.	863-687-4076	polkhomeless.org/ other-resources	Polk

B. Employment Services

Organization Name	Brief Description	Phone	Website	County Served
CareerSource Polk	Workforce agency offering job search assistance, training referrals, resume help, and employer connections.	863-508-1100	careersourcepolk.com	Polk
CareerSource Polk - Lakeland Career Center	Walk-in career center used for direct employment assistance and workforce navigation.	863-508-1100	careersourcepolk.com/contact	Polk

C. Public Assistance

Organization Name	Brief Description	Phone	Website	County Served
Florida DCF / MyACCESS	State benefits access point for SNAP, Medicaid, TANF, and related supports.	850-300-4323	myflfamilies.com/services/public-assistance	Statewide / Polk
Homeless Coalition of Polk County	Useful local contact for individuals facing homelessness or imminent housing loss and needing coordinated support. See Housing Assistance for primary description.	863-687-8386	polkhomeless.org	Polk

D. Mental Health & Substance Abuse

Organization Name	Brief Description	Phone	Website	County Served
Peace River Center	Behavioral-health provider serving Polk County with mental-health, crisis, and substance-use supports.	863-248-3300	peacrivercenter.org/about/contact	Polk
988 Crisis Line	Immediate crisis and suicide-prevention support.	988	988lifeline.org	Statewide / Polk

E. Legal Aid

Organization Name	Brief Description	Phone	Website	County Served
Community Legal Services of Mid-Florida	Civil legal help for eligible Central Florida residents, including housing, family, and benefits issues; office assignment may vary by ZIP code.	800-405-1417	legalaccessforall.org	Regional / Central Florida
Polk Public Defender - 10th Circuit	Public defender office serving indigent criminal defendants in Polk County.	863-534-4200	pd10.org	Polk

F. Faith-Based & Community Organizations

Organization Name	Brief Description	Phone	Website	County Served
Lighthouse Ministries	Faith-based shelter and community-support resource frequently used in Lakeland-area service planning.	863-687-4076	polkhomeless.org/other-resources	Polk

Volusia County

Volusia County agencies combine community assistance, corrections-linked workforce reentry preparation, and regional workforce and legal services. Early linkage to housing, employment, and mental-health supports can significantly improve post-release stability.

A. Housing Assistance

Organization Name	Brief Description	Phone	Website	County Served
Volusia County Community Assistance	County community-services office providing housing-related assistance information and referrals.	386-736-5955	volusia.org/services/community-services/community-assistance	Volusia
Volusia County Housing Services	County-administered housing information and affordable-housing program portal.	386-736-5955	volusia.org/services/community-services/community-assistance/housing-choice-voucher-program-section-8	Volusia

B. Employment Services

Organization Name	Brief Description	Phone	Website	County Served
CareerSource Brevard Flagler Volusia	Regional workforce board providing job search support, training, and career-center access.	321-504-7600	careersourcebfv.com	Volusia / Regional
Volusia County Division of Corrections Workforce Re-Entry Program	Corrections-linked training and employer-connection program designed to prepare individuals for release.	386-248-8048	volusiabusinessresources.com/resource/volusia-county-division-of-corrections-re-entry-program	Volusia

C. Public Assistance

Organization Name	Brief Description	Phone	Website	County Served
Florida DCF / MyACCESS	SNAP, Medicaid, TANF, and related benefits intake and renewal platform.	850-300-4323	myflfamilies.com/services/public-assistance	Statewide / Volusia
Volusia County Community Assistance	County office useful for housing and human-services referrals. See Housing Assistance for primary description.	386-736-5955	volusia.org/services/community-services/community-assistance/contact-us.shtml	Volusia

D. Mental Health & Substance Abuse

Organization Name	Brief Description	Phone	Website	County Served
SMA Healthcare	Regional provider for behavioral-health treatment, substance-use services, crisis response, and outpatient care.	800-539-4228	smabehavioral.org	Volusia / Regional
988 Crisis Line	Immediate crisis support and mental-health emergency referral pathway.	988	988lifeline.org	Statewide / Volusia

E. Legal Aid

Organization Name	Brief Description	Phone	Website	County Served
Community Legal Services of Mid-Florida - Daytona	Civil legal aid office with practical value for housing, benefits, and family-stability matters.	386-255-6573	legalaccessforall.org	Volusia / Central Florida
Public Defender - 7th Circuit	Public defender office and client-information contact for Volusia County cases.	386-239-7730	pd7.org	Volusia / 7th Circuit

F. Faith-Based & Community Organizations

Organization Name	Brief Description	Phone	Website	County Served
Volusia County Reentry / Corrections Workforce Program	Community-facing reentry support initiative focused on work readiness and transition planning.	386-248-8048	volusiabusinessresources.com/resources/volusia-county-division-of-corrections-re-entry-program	Volusia

Escambia County

Escambia County has strong community-based reentry infrastructure, especially through REAP and regional workforce and behavioral-health partners. Planning should emphasize housing, documentation, transportation, and relapse prevention immediately after release.

A. Housing Assistance

Organization Name	Brief Description	Phone	Website	County Served
REAP - ReEntry Alliance Pensacola	Community reentry organization providing supported housing, case management, documentation help, and stabilization services for returning citizens and homeless adults.	850-332-6677	reapreentry.org	Escambia / Santa Rosa
Escambia County Neighborhood & Human Services	County department overseeing human assistance, community-resource access, and related support services.	850-595-3130	myescambia.com/our-services/neighborhood-human-services	Escambia

B. Employment Services

Organization Name	Brief Description	Phone	Website	County Served
CareerSource Escarosa	Regional workforce board serving Escambia and Santa Rosa counties with training and job-seeker supports.	850-607-8700	careersourceescarosa.com	Escambia / Santa Rosa
REAP - Reentry Employment Supports	Community reentry provider offering documentation help, life-skills support, and employment-related stabilization.	850-332-6677	reapreentry.org/services	Escambia / Santa Rosa

C. Public Assistance

Organization Name	Brief Description	Phone	Website	County Served
Florida DCF / MyACCESS	Primary public-benefits portal and call center for SNAP, Medicaid, TANF, and related assistance.	850-300-4323	myflfamilies.com/services/public-assistance	Statewide / Escambia
FL 211	Useful referral entry point for local food, rent, utility, and emergency support in the Pensacola area.	211	fl211.org	Escambia

D. Mental Health & Substance Abuse

Organization Name	Brief Description	Phone	Website	County Served
Lakeview Center	Major Northwest Florida behavioral-health provider offering mental-health treatment, addiction services, and crisis supports.	850-469-3500	elakeviewcenter.org	Escambia / Northwest Florida
988 Crisis Line	Immediate mental-health crisis and suicide-prevention support.	988	988lifeline.org	Statewide / Escambia

E. Legal Aid

Organization Name	Brief Description	Phone	Website	County Served
Legal Services of North Florida - Pensacola	Civil legal aid for eligible low-income residents with housing, benefits, family, and poverty-law needs.	850-432-8222	lsnf.org	Escambia / North Florida
Public Defender - 1st Circuit (Escambia)	Indigent criminal defense office serving Escambia County.	850-595-4100	pdo1.org	Escambia / 1st Circuit

F. Faith-Based & Community Organizations

Organization Name	Brief Description	Phone	Website	County Served
REAP - ReEntry Alliance Pensacola	Faith-informed community reentry organization with substantial relevance to housing, transition planning, and practical stabilization. See Housing Assistance for primary description.	850-332-6677	reapreentry.org	Escambia / Santa Rosa
FL 211	Useful for identifying church-based aid, food pantries, short-term shelter resources, and neighborhood assistance organizations by ZIP code.	211	fl211.org	Escambia

Leon County

Leon County is notable for its RISE initiative, coordinated reentry supports, and strong Tallahassee-area behavioral-health and legal-aid infrastructure. For agencies making release plans, this county offers comparatively clear entry points for case management and community stabilization.

A. Housing Assistance

Organization Name	Brief Description	Phone	Website	County Served
RISE - Leon County Sheriff's Office	One-stop reentry resource center focused on returning citizens and continuity of care after detention or prison release.	850-606-3300	leoncountysoc.com/allin-leon/re-entry-programs/rise	Leon
Family Promise of the Big Bend / Big Bend Homeless Coalition	Housing, shelter, and homelessness-prevention organization serving Tallahassee and nearby communities.	850-576-5566	familypromisebigbend.org	Leon / Big Bend

B. Employment Services

Organization Name	Brief Description	Phone	Website	County Served
CareerSource Capital Region	Workforce board offering career services, training referrals, benefits navigation, and local employer connections.	850-922-0023	careersourcecapit.alregion.com	Leon / Capital Region
RISE Employment and Case Management Support	Reentry-centered case-management pathway helping clients access employment, documents, treatment, and stabilization resources.	850-606-3300	leoncountysoc.com/allin-leon/re-entry-programs/rise	Leon

C. Public Assistance

Organization Name	Brief Description	Phone	Website	County Served
Florida DCF / MyACCESS	State benefits portal and call center for SNAP, Medicaid, TANF, and public assistance.	850-300-4323	myflfamilies.com/services/public-assistance	Statewide / Leon
Leon County Emergency Assistance Program	County assistance program for qualifying residents needing emergency rent, mortgage, or utility help.	850-606-1900	leoncountyfl.gov	Leon

D. Mental Health & Substance Abuse

Organization Name	Brief Description	Phone	Website	County Served
Apalachee Center - Leon County	Major behavioral-health provider offering same-day access, adult services, case management, and crisis support.	850-523-3333	apalacheecenter.org	Leon / Big Bend
Apalachee Mobile Response Team	Crisis line and mobile intervention resource for urgent behavioral-health needs.	800-342-0774	apalacheecenter.org/contact	Leon / Big Bend

E. Legal Aid

Organization Name	Brief Description	Phone	Website	County Served
Legal Services of North Florida - Tallahassee	Civil legal aid provider handling housing, benefits, family, and other poverty-law matters for eligible residents.	850-385-9007	lsnf.org	Leon / North Florida
Public Defender - 2nd Circuit (Leon)	Indigent criminal defense office serving Leon County.	850-606-1000	flpd2.com	Leon / 2nd Circuit

F. Faith-Based & Community Organizations

Organization Name	Brief Description	Phone	Website	County Served
RISE	Community-facing reentry initiative coordinating practical supports for people returning from incarceration. See Housing Assistance for primary description.	850-606-3300	leoncountyso.com/allin-leon/re-entry-programs/rise	Leon

Statewide Resources

The statewide resources below should be treated as baseline systems that complement county listings. They are especially important when an individual is relocating across county lines, lacks a stable residence, or needs a statewide entry point before local referral coordination occurs.

Organization Name	Brief Description	Phone	Website	County Served
Florida Department of Corrections - Bureau of Re-Entry and Transition	State reentry information hub supporting transition planning, institutional programming, volunteer coordination, and continuity between correctional settings and community resources.	850-717-3700	fdc.myflorida.com/programs/bureau-of-re-entry-and-transition	Statewide
Florida Department of Children and Families / MyACCESS	State public-benefits administration system for SNAP, Medicaid, TANF, and related assistance; principal statewide benefits entry point.	850-300-4323	myflfamilies.com/services/public-assistance	Statewide
Florida Housing Finance Corporation	State affordable-housing finance and locator resource that can help agencies identify local housing programs and search tools.	850-488-4197	floridahousing.org	Statewide
CareerSource Florida	State workforce system hub connecting agencies and individuals to local CareerSource regions and American Job Centers.	850-792-5242	careersourceflorida.com/contact	Statewide
211 Florida	24/7 information-and-referral system for housing, food, legal aid, crisis support, and county-specific community services. For counties not prioritized in this edition, begin here.	211	fl211.org	Statewide

Reentry Planning Checklist

This checklist is designed for use before release, at intake, or during early case management. Programs may adapt it into a one-page handout, discharge-planning worksheet, or pre-release counseling tool.

1. Secure or replace a government photo ID, Social Security card, and birth certificate.
2. Confirm a first-night and first-30-days housing plan, including emergency backup options.
3. Identify at least one employment pathway, such as a local CareerSource office, a reentry workforce program, or a resume workshop.
4. Apply promptly for public benefits if eligible, including SNAP, Medicaid, and cash assistance when appropriate.
5. Arrange continuity of healthcare, prescriptions, behavioral-health treatment, and substance-use recovery support.
6. Create a transportation plan for the first month, including bus routes, ride support, or family transportation.
7. List at least three support contacts, such as family, case manager, faith leader, sponsor, mentor, or probation officer.
8. Gather court paperwork, probation conditions, payment obligations, and next hearing or reporting dates.
9. Open or restore access to a phone, email account, and a reliable mailing address whenever possible.
10. Keep copies of all applications, intake confirmations, and referral appointments in one folder or envelope.

Disclaimer and Verification Notice

This guide is informational and not an endorsement of any specific agency, provider, ministry, or program.

Availability, eligibility requirements, funding levels, office hours, waitlists, and intake procedures may change without notice.

Users should contact agencies directly to confirm services before relying on a listing for transport, discharge, release planning, or emergency placement.

This edition was updated in Spring 2026 and prioritizes major Florida counties. For counties not included here, begin with 211 Florida and the destination county's local government and workforce contacts.

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